Kenya (country code +254)

Communication of 11.XII.2017:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of E.164 number* | *Time and date of introduction* |
| --- | --- | --- | --- | --- |
| *Maximum length* | *Minimum length* |
| 20 NDC with Leading Digits 30 (+254 20 30) | 9 | 9 | Geographical number for fixed telephony services –  Airtel Networks Kenya Ltd | 2 October 2017 |
| 20 NDC with Leading Digits 310 (+254 20 310) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 41 NDC with Leading Digits 4000 (+254 41 4000) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 41 NDC with Leading Digits 650 (+254 41 650) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 51 NDC with Leading Digits 3100 (+254 51 3100) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 52 NDC with Leading Digits 3000 (+254 52 3000) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 57 NDC with Leading Digits 3000 (+254 57 3000) | 9 | 9 | Geographical number for fixed telephony services –  Jamii telecommunications Ltd | 2 October 2017 |
| 20 NDC with Leading Digits 32 (+254 20 32) | 9 | 9 | Geographical number for fixed telephony services –  Telkom Kenya Ltd | 2 October 2017 |
| 44 NDC with Leading Digits 344 (+254 44 344) | 9 | 9 | Geographical number for fixed telephony services –  Telkom Kenya Ltd | 2 October 2017 |
| 54 NDC with Leading Digits 202 (+254 54 202) | 9 | 9 | Geographical number for fixed telephony services –  Telkom Kenya Ltd | 2 October 2017 |
| 56 NDC with Leading Digits 200 (+254 56 200) | 9 | 9 | Geographical number for fixed telephony services –  Telkom Kenya Ltd | 2 October 2017 |
| 779 (NDC) | 9 | 9 | Telkom Kenya Limited | 2 October 2017 |
| 778 (NDC) | 9 | 9 | Telkom Kenya Limited | 2 October 2017 |
| 744 (NDC) | 9 | 9 | Homeland Media Group Limited | 3 April 2017 |
| 740 (NDC) | 9 | 9 | Safaricom Limited | 18 July 2017 |
| 741 (NDC) | 9 | 9 | Safaricom Limited | 18 July 2017 |
| 742 (NDC) | 9 | 9 | Safaricom Limited | 18 July 2017 |
| 743 (NDC) | 9 | 9 | Safaricom Limited | 29 September 2017 |
| 746 (NDC) | 9 | 9 | Safaricom Limited | 2 October 2017 |
| 748 (NDC) | 9 | 9 | Safaricom Limited | 3 October 2017 |

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Communication of 16.XI.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

| *(1)* | *(2)* | | *(3)* | *(4)* |
| --- | --- | --- | --- | --- |
| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of E.164 number* | *Time and date of introduction* |
| *Maximum length* | *Minimum length* |
| 20 NDC with Leading Digits 768 (+254 20 768) | 9 | 9 | Geographical number for fixed telephony services –  WiAfrica Kenya Limited | 12th October 2016 |
| 20 NDC with Leading Digits 764 (+254 20 764) | 9 | 9 | Geographical number for fixed telephony services –  Wananchi Telecom Ltd | 8th November 2016 |
| 20 NDC with Leading Digits 765 (+254 20 765) | 9 | 9 | Geographical number for fixed telephony services –  SimbaNet Com Ltd | 8th November 2016 |
| 747 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services –  Jamii Telecom Ltd for Kenya | 17th October 2016 |
| 749 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services –  WiAfrica Kenya Limited | 15th November 2016 |

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Communication of 29.VII.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the following update to the National Numbering Plan of Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

| *(1)* | *(2)* | | *(3)* | *(4)* |
| --- | --- | --- | --- | --- |
| *NDC (national destination code) or leading digits of N(S)N (national (significant) number)* | *N(S)N number length* | | *Usage of E.164 number* | *Time and date of introduction* |
| *Maximum length* | *Minimum length* |
| 740 (NDC)  741 (NDC)  742 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services –  Safaricom Ltd | 18th July 2016 |
| 778 (NDC)  779 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services –  Telkom Kenya | 22nd July 2016 |
| 798 (NDC)  799 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services –  Safaricom Limited | 18th July 2016 |

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Communication of 11.VII.2016:

The *Communications Authority of Kenya (CA)*, Nairobi, announces the updated National Numbering Plan (NNP) for Kenya.

***Description of introduction of new resource for national E.164 numbering plan for Kenya  
(country code 254)***

| **(1)** | **(2)** | | **(3)** | **(4)** |
| --- | --- | --- | --- | --- |
| **NDC (national destination code) or leading digits of N(S)N (national (significant) number)** | **N(S)N number length** | | **Usage of E.164 number** | **Time and date of introduction** |
| **Maximum length** | **Minimum length** |
| 20 NDC and Leading Digits 759 :  +254 20 759 | 9 | 9 | Geonet Communications Ltd | 26th May 2016 |
| 744 (NDC) | 9 | 9 | Homeland Media Group | 29th February 2016 |
| 760 (NDC) | 9 | 9 | Mobile Pay | 16th April 2014 |
| 763 (NDC) | 9 | 9 | Finserve | 17th April 2014 |
| 764 (NDC) | 9 | 9 | Finserve | 27th April 2015 |
| 765 (NDC) | 9 | 9 | Finserve | 6th May 2016 |
| 766 (NDC) | 9 | 9 | Finserve | 26th May 2016 |
| 767 (NDC) | 9 | 9 | Sema Mobile | 6th August 2015 |
| 776 (NDC) | 9 | 9 | Telkom Kenya Limited | 23rd December 2015 |
| 777 (NDC) | 9 | 9 | Telkom Kenya Limited | 23rd December 2015 |
| 790 (NDC)  791 (NDC)  792 (NDC)  793 (NDC)  794 (NDC) | 9 | 9 | Safaricom Limited | 17th July 2015 |
| 795 (NDC)  796 (NDC)  797 (NDC) | 9 | 9 | Safaricom Limited | 16th September 2015 |

Communication of ~~11.VII.2016~~ 11.XII.2017:

***Presentation of the national ITU-T E.164 numbering plan for Kenya Country Code 254***

1. Overview:

Minimum number length (excluding the country code): seven (7) digits

Maximum number length (excluding the country code): nine (9) digits

1. Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan :

http://www.ca.go.ke/index.php/numbering

1. Link to the real-time database reflecting ported ITU-T E.164 numbers (if any): No
2. Detail of numbering plan

| (1) | (2) | | (3) | (4) |
| --- | --- | --- | --- | --- |
| NDC (national destination code) or leading digits of N(S)N (national (significant) number) | N(S)N number length | | Usage of E.164 number | Additional information |
| Maximum length | Minimum length |
| 20 (NDC) | Nine (9) | Eight (8) | Geographical number for fixed telephony services for Nairobi | Area Code for Nairobi |
| 40 (NDC) | Nine (9) | Eight (8) | Geographical number for fixed telephony services | Area Code for Kwale, Ukunda, Msambweni and Lungalunga areas |
| 41 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Mombasa, Mariakani and Kilifi towns |
| 42 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Malindi, Lamu and Garsen |
| 43 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Voi, Mwatate Wundanyi and Taveta areas of Taita Taveta region |
| 44 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Machakos, Makueni, Kitui and Mwingi Regions |
| 45 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Ngong, Kajiado, Loitokitok and Athi River |
| 46 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for North Eastern regions of Garissa, Wajir and Mandera |
| 50 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Narok Region and Naivasha and Gilgil areas of Nakuru |
| 51 (NDC) | Nine (9) | Eight (8) | Geographical number for fixed telephony services | Area Code for Nakuru, Njoro and Molo areas of Nakuru region |
| 52(NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Kericho and Bomet regions |
| 53(NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Eldoret, Turbo, Kapsabet, Iten and Kabarnet |
| 54 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Kitale, Moisbridge, Kapenguria and Lodwar regions |
| 55 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Bungoma and Busia |
| 56 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Kakamega and Vihiga regions |
| 57 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Kisumu and Siaya regions |
| 58 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Kisii, Kilgoris, Oyugis and Nyamira regions |
| 59 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Homabay and Migori |
| 60 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Muranga and Kirinyaga |
| 61 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Nyeri region |
| 62 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Nanyuki region of Laikipia |
| 64 (NDC) | Nine (9) | Seven | Geographical number for fixed telephony services | Area Code for Meru, Maua and Chuka regions |
| 66 (NDC) | Nine (9) | Eight (8) | Geographical number for fixed telephony services | Area Code for Thika and Ruiru |
| 67 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Kiambu and Kikuyu towns |
| 68 (NDC) | Nine (9) | Nine (9) | Geographical number for fixed telephony services | Area Code for Embu region |
| 69 (NDC) | Nine (9) | Seven (7) | Geographical number for fixed telephony services | Area Code for Marsabit and Moyale |
| 700 to 709 (NDC)  710 to 719 (NDC)  720 to 729 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Safaricom Ltd |
| 730 to 739 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Airtel Networks Kenya Ltd |
| 740 (NDC)  741 (NDC)  742 (NDC)  743 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Safaricom Limited |
| 744 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Homeland Media Group Limited |
| 746 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Safaricom Limited |
| 747 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services | Jamii Telecom Ltd for Kenya |
| 748 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Safaricom Limited |
| 749 (NDC) | 9 | 9 | Non Geographical number for mobile telephony services | WiAfrica Kenya Limited |
| 750 to 756 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Airtel Networks Kenya Ltd |
| 760 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Mobile Pay Ltd |
| 763 to 766 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Finserve Africa Ltd |
| 767 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Sema Mobile Services Ltd |
| 770 to 777 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Telkom Kenya Ltd |
| 778 (NDC)  779 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Telkom Kenya Limited |
| 780 to 782 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Airtel Networks Kenya Ltd |
| 785 to 789 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Airtel Networks Kenya Ltd |
| 790 to 797 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Mobile Telephony Services assigned to Safaricom Ltd |
| 798 (NDC)  799 (NDC) | Nine (9) | Nine (9) | Non Geographical number for mobile telephony services | Safaricom Limited |

***Description of implementation of number portability of ITU-T E.164 numbers in the NNP***

| **Country: Kenya (Country Code 254)** | | | |
| --- | --- | --- | --- |
|  | **Geographic numbers** | **Non-geographic numbers other than mobile numbers  (e.g., premium rate services, freephone services, nomadic services)** | **Mobile numbers** |
| State of NP | Not Implemented | Not Implemented | Implemented  since April 2011 |
| Regulatory obligation for operators to implement NP? | Yes | Yes | Yes |
| Type of NP implementation | Not Applicable | Not Applicable | Recipient Led, Centralized Reference Database approach for Mobile Numbers |
| Limitations | Not Applicable | Not Applicable | Limited only to Mobile Number Portability |
| Specifications available on website | www.ca.go.ke | www.ca.go.ke | www.ca.go.ke |
| Contact information for national Administration/NPA | Communications Authority of Kenya,  Numbering Section  Tel +254 20 4242000  Mobile: +254 722724714  email : info@ca.go.ke  lcs@ca.go.ke | Communications Authority of Kenya,  Numbering Unit  Tel +254 20 4242000  Mobile: +254 722724714  e-mail: info@ca.go.ke  lcs@ca.go.ke | Communications Authority of Kenya,  Numbering Unit  Tel +254 20 4242000  Mobile: +254 722724714  e-mail: info@ca.go.ke  lcs@ca.go.ke |
| Central reference database (if any) managed/operated by | Not Applicable | Not Applicable | Centralized Reference Database operated by a Licensed Vendor, Porting Access Kenya Ltd. http://www.portingxs.com |

***Presentation of important numbers related to emergency services and other services of social value***

| Country: Kenya | | | | |
| --- | --- | --- | --- | --- |
| (1) | (2) | (3) | (4) | (5) |
| Important Number | Service | Allocated or Assigned | ITU-T E.164 number or national- only number | Note |
| 112 | Emergency Service | Allocated to operators/service providers in the National Numbering Plan (NNP) | National-only number | 112 covers the All emergency services including, but not limited to:   * Police reporting * Fire and Rescue Services * Ambulance services * Disease outbreak reporting and rescue service * Maritime search and rescue services * Terrorism |
| 999 | Emergency Service | Allocated to operators/service providers in the National Numbering Plan (NNP) | National-only number | Runs in Parallel with 112 |
| 116 | Child help-line | Allocated for protection and helpline for children | National-only number | Run by child helpline Kenya in conjunction with the government children department |
| 107 | Peace Building And Conflict Early Warning And Response System | Administration Police Service for Peace Building And Conflict Early Warning And Response System | National-only number | Service Operated by the National Police Service |
| 108 | peace building and conflict management | National Steering committee response Centre on peace building and conflict management | National-only number | Operated by the National Steering committee response Centre on peace building and conflict management |
| 109 | Coordination of National Emergency responses | National Emergency Response Centre | National-only number | Operated by the National Emergency Response Centre |
| 110 | Emergency Response services for Lake Victoria, Indian Ocean and other water bodies. | Emergency Response services for Lake Victoria, Indian Ocean and other water bodies. | National-only number | To be terminated at the Lake Victoria Basin Commission (LVBC) in Mwanza-Tanzania and at the Kenya Maritime Authority for facilitating Emergency Rescue Services in Lake Victoria, Indian Ocean and other water bodies. |
| 115 | For Corruption reporting Short Code | For Corruption reporting Short Code | National-only number | Operated by the National Government |
| 1919 | Public access to government Services | Public access to government Services | National-only number | Government services |
| 1190 | Helpline for Victims and those affected by HIV/AIDS | Assigned for use by Liverpool VCT Centre. | National-only number | Liverpool VCT Centre in collaboration with health ministry of the national government |
| 1191 | Public Health for emergency health preparedness | Public Health for emergency health preparedness | National-only number | Ministry responsible for Health and Sanitation in the national government |
| 1192 | Helpline for victims of Alcohol and Drug abuse | Assigned for use by the National Authority For The Campaign Against Alcohol And Drug Abuse (NACADA) | National-only number | NACADA Authority |
| 1193 | Helpline for female victims of violence | Assigned for use by Kimbilio Trust | National-only number | Kimbilio Trust in conjunction with national government |
| 1194 | Child Welfare | Assigned for use by the Child Welfare Society of Kenya | National-only number | Child Welfare Society of Kenya in collaboration with the national government |
| 1195 | Helpline for victims of Gender Based Violence | Assigned for use by HealthCare Assistance Kenya (HAK) | National-only number | HealthCare Assistance Kenya (HAK) in collaboration with the national government |
| 1197 | Emergency responses | Assigned for use by G4S Security services | National-only number | G4S Security Services Kenya Limited public reporting/ helpline on security, safety, disaster mitigation and general emergency responses |
| 1199 | Emergency responses | To emergency response services done by the Kenya Red Cross | National-only number | To support emergency response services done by the Kenya Red Cross |

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